

how to rock spa

HOW TO EXPERIENCE THE ROCK SPA

We invite you to arrive 1 hour prior to your appointment giving you ample time to check in, use the relaxation room and chill.

WHO WILL HELP ME TO CHOOSE MY TREATMENT?

One of our spa representatives will help you plan the perfect spa experience.

WHAT SHOULD I WEAR?

Wear what's comfortable. You may choose to remain in your undergarments or use ones provided by the spa during treatment. However, all our spa therapists are skilled in proper draping procedures to ensure your complete comfort and privacy at all times. For your convenience, we do provide lockers and will supply robes and slippers for your use while visiting the spa.

Please do not bring cell phones, jewelry or other valuables into the spa. The spa is not responsible for lost or forgotten valuables.

WHAT PRECAUTIONS DO I NEED TO TAKE?

We recommend that you eat in moderation prior to your spa service and avoid alcoholic beverages. We do ask that you notify us of any medical conditions during booking such as (but not limited to) pregnancy, heart conditions and other serious illnesses. Do not shave your legs prior to a body scrub. A bad sunburn may prevent you from enjoying your spa treatment.

WHAT IF I FORGOT TO SHOW UP FOR MY APPOINTMENT?

Don't forget please! You will loose the treatment without reimbursement.

FEES AND GRATUITIES

It is our goal to provide exceptional service, we do add a 20% service charge for your convenience. Additional gratuities are welcome but not expected. Guests of the hotel may charge spa services to their room and decide payment upon check out.

Hard Rock Hotel Daytona Beach
918 N Atlantic Ave | Daytona Beach, FL 32118 | 386.947.7366
RockSpaandSalon@HRHDaytonaBeach.com
www.hrhdaytonabeach.com



